

PRIVACY POLICY

Website user privacy statement

With this Privacy Statement, we would like to inform you in detail about the policy of protecting your personal data when they are collected through our websites and their processing and storage, as well as about all your rights related to the personal data you entrust to us.

We also want to introduce you to the use of cookies on the devices through which you access our web pages.

Please read the statement carefully and accept it if you agree with it.

Legal frame

OMNIS NEKRETNINE d.o.o. has always approached the problem of protecting the personal data of its users with great care as one of the fundamental tasks for gaining and maintaining trust. In order to guarantee full data security as required by the legal regulation through the General Regulation on the Protection of Personal Data (EU) 2016/679 and the Law on the Implementation of the General Regulation on Data Protection (Official Gazette 42/18), we have defined the personal data protection policy in detail, and implemented a number of legal and technical measures for its application, with the aim of full compliance with the aforementioned regulations.

Purpose of personal data processing

The purpose of collecting and processing personal data on our website is to carry out our core business, providing the following services:

- Mediation in the purchase and sale of real estate.
- Mediation in real estate leasing/renting.

On our websites, we collect only the minimum amount of necessary data with the following purpose:

1. Inquiries about the services of OMNIS NEKRETNINE d.o.o. – Collected: first name, last name, email, phone number
2. Subscribe to the newsletter - Email is collectedWe use the collected data exclusively for the purpose of processing for which they have been entrusted to us and for which there is the consent of the provider.

Security and confidentiality of personal data

Data is collected via an internet server in a strictly controlled secure environment, maximally protected against unauthorized access and unauthorized use. The flow of information from the user's device to the server is carried out using the HTTPS protocol, which encrypts the data during transmission so that it is completely protected from any form of abuse in that segment as well. After downloading from the Internet server, the data is stored on protected computers in encrypted collections of personal data.

Availability of data to third parties

In order to be able to fully realize the services we provide, it is necessary to make your personal data available to law offices as entities that inevitably participate in this process. At the same time, only the minimum amount of data necessary for the provision of the service of that entity is forwarded as part of the overall service provided by the company OMNIS NEKRETNINE d.o.o. provides you. Your personal data may be available to companies from the IT sector hired by OMNIS NEKRETNINE d.o.o. with the purpose of providing development and maintenance services for the application software we use, maintenance and security services for local computers, and internet server and cloud data storage services.

The companies engaged in the aforementioned services are reliable partners with a contractual obligation to keep data confidential and comply with the legal regulations from the Personal Data Protection Regulation.

Personal data storage period

User's personal data provided for the purpose of inquiry for offers is kept for 3 years. If they are used for statistical purposes with the aim of improving the level of our service, the data are

anonymized in such a way that they lose any link with a specific person.

User rights

The user is guaranteed a number of rights related to the storage and processing of personal data.

These are the following rights:

- The personal data specified under Purpose of data processing in this document and exactly for the described purpose may be used.
- The user has the right to be informed as soon as possible which personal data are stored and for what purpose.
- The user has the right to request the correction of incorrect personal data.
- The user has the right to be informed about security and technical measures for the protection of personal data.
- The user has the right to withdraw his consent to the processing of his personal data, i.e. the right to be forgotten.
- The user has the right to object to the processing of personal data.

Any of these rights can be exercised at any time:

- By calling the phone number: 099 2556876
- By sending a request to the e-mail address: info@omnis-nekretnine.com
- By sending a request to the address: OMNIS NEKRETNINE d.o.o., Poljane (City of Opatija), Ladeti 54

Use of cookies

The website uses cookies to provide a better user experience.

We reserve the right to use cookies on the website. Cookies represent a set of data that serve as your anonymous individual identifier, in the way that each page on the website you visit sends it to your browser.

When you access a particular page, we send you cookies that are stored on your computer and are used to record information about your previous visits (eg, how many times you accessed certain pages). This means that at each subsequent access, we will look for your cookie in order to read the data written in it.

The cookie does not contain your personal data, but enables faster and more efficient activation of information, data and settings that you have previously communicated when accessing and using the website. Our cookies on your computer cannot be accessed by any website that is not part of the website. The website monitors the statistical visitation of its pages solely for the purpose of obtaining necessary information about the readership of its pages and uses a third-party service called Google Analytics.

Detailed third-party information about this service, as well as about the ability of users to regulate the cookie settings necessary for this, is available at:

<http://www.google.com/analytics/learn/privacy.html>. By turning off cookies, you decide whether you want to allow cookies to be stored on your computer. Cookie settings can be controlled and configured in your internet browser settings.